

Terms and Conditions

Terms and conditions for The Manse in Reeth

Thank you for choosing to book with The Manse in Reeth. We look forward to welcoming you. When you make this booking you are entering an agreement with us. Please read our terms and conditions of booking below.

Prices: The price includes accommodation plus breakfast.

We accept the following forms of payment: electronic 'faster' payments, cash, cheques, debit cards and credit cards.

Cancellation and insurance:

A deposit of £30.00 per room will be taken at the time of booking. Once you have booked your stay, our agreement is a legal contract and this deposit is non-refundable. If you need to cancel please contact us immediately. We will always try to provide an alternative date for your stay where possible.

For cancellations made up to 2 weeks before your booking you will not be liable for the total balance. For cancellations made after this time or by failing to take up the booking without cancelling you will be liable for the total amount unless we are able to re-let the room. To protect yourself against any loss you may wish to take out cancellation insurance, which is inexpensive and can be obtained from any good broker.

Non-availability

We would only cancel your booking if your accommodation was unavailable for reasons beyond our control. We would attempt to offer you alternative accommodation, however if this was not possible, or unacceptable to you, then we would refund all monies paid by you. Our liability would not extend beyond this refund.

Arrival and Departure

Your accommodation is available to you from 4pm to 6 pm on the day of arrival, unless otherwise arranged. Please let us know if you have been delayed and expect to arrive after 6 pm. Please be ready to leave your accommodation by 10.30am on the day of departure, unless otherwise arranged.

Breakages and damages

Please take care when staying with us. You are responsible and liable for any breakages or damages which you cause to the accommodation or its contents. Please report these as soon as they occur. We do not normally charge for minor breakages, but we may send you an invoice for repair or making good if the damage or breakage is significant.

Liability

We do not accept any liability for any damage, loss or injury to any member of your party or any vehicles or possessions, unless proven to be caused by a negligent act by ourselves.

Data: Any data gathered during the course of this booking may be held on computer.

Pets

Sorry but pets are not permitted.

Children

We do not have any family rooms as our rooms can only accommodate up to two people. Therefore, we cannot accommodate children under 12 years old.

No Smoking

Smoking and vaping is not permitted in any part of the premises and garden . For guests who do not comply with our NO SMOKING policy, a charge will be added to their bill to include the cost of cleaning all soft furnishing to remove the odour of smoke of up to £150. We appreciate your co-operation with this No Smoking Policy.

We reserve the right to terminate Your Booking immediately without being liable for any refund or compensation where you engage in unacceptable behaviour that causes a disturbance or nuisance to other guests.